



2020 IMPACT & OUTCOMES REPORT

MISSION: Welcome Home works to honor Veterans and restore lives.

VISION: To END Veteran homelessness.

VALUES: Serve with Compassion. Serve with Honor. Serve with Excellence.

KEY PROGRAMS: Emergency & Transitional Shelter | Rapid Re-Housing | VETS Work

SUPPORTIVE SERVICES:

Through Welcome Home's key programs and services, homeless and at-risk Veterans are provided shelter, food, clothing, transportation, employment assistance, independent housing assistance, individualized case management, advocacy, connection to collaborating partners for mental, physical, and VA eligible benefits, and access to a greater quality of life.

During an unprecedented, extremely challenging year for our nation and the world, Welcome Home remained steadfast and unwavering in our passion to serve those who served. With more than 500 homeless Veterans in Missouri, and 40,000 sleeping on the streets any given night across the nation, our programs are critical to establish long term success for the homeless and at-risk Veterans population.

OUTCOMES FOR 2020:

- Welcome Home served more than 329 Veterans and family members in 2020 and our goal is to serve the same, or more, annually. (365 served in 2019, 350 in 2018, 175 in 2017).
- On average, 60% of homeless Veterans enrolled in the Emergency & Transitional Shelter program successfully transitioned into independent, permanent housing within 113 days.
- On average, 91% of Veterans enrolled in the Rapid Re-Housing program successfully secured or retained independent housing within 26 days.
- There were more Veterans served in Rapid Re-Housing in 2020 than any other year since Welcome Home has offered the program.
- More than 180 Veterans have been enrolled in our VETS Work program since the program's inception in October 2017. In 2020, 32 Veterans enrolled in VETS Work and of those enrolled, 81% gained employment.
- There are 144 employers in our VETS Work network, all committed to successfully employing unemployed or underemployed Veterans.
- More than 26,000 well-balanced meals were served in 2020.
- 8,755 bed nights of service were provided to homeless Veterans and their families.



KEY PARTNERSHIPS IN 2020:

Truman VA, Phoenix Programs, CHA/Patriot Place, Veterans United, Disabled Veterans National Foundation, Columbia Orthopaedic Group, Joe Machens Dealerships, Housing & Urban Development, Missouri Housing Development Commission, Missouri Veterans Commission, EquipmentShare, Ashley HomeStore, Orscheln Industries Foundation, Inc., A.P. Green Foundation, MFA Oil Foundation, The Food Bank for Central & Northeast Missouri, The Giving Branch, DEPCOM G.I.V.E.S, Assistance League of Mid-Missouri, COMOGives, Columbia Rock Bridge Lions Club, Mortgage Connect, Informative Research, mid-Missouri landlords and property managers, and many other patriotic individuals, foundations and companies across the Midwest and beyond.

BOARD OF DIRECTORS IN 2020:

Terry Roberts (USMC, Veteran)	President
Joseph Blanton (USA, Veteran)	Vice President
Shelly Rawlings	Secretary
Tanner Sutton	Treasurer
Tery Donelson (USAF, Retired)	Board Member
Ross Bridges (USMC, Veteran)	Board Member
Dale Fitch	Board Member
Jenny Lorenz-Rudkin	Board Member
Dan Beckett (USMC, Veteran)	Board Member
Brad Stagg	Board Member
Robert Canine (USA, Retired)	Board Member
James Chapman	Board Member

ACCREDITATIONS & AFFILIATIONS IN 2020:



Commission on Accreditation of Rehabilitation Facilities



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