



# ANNUAL REPORT 2019



**WELCOME HOME**  
A COMMUNITY FOR VETERANS

2120 Business Loop 70 E.  
Columbia, MO 65201  
(573) 443-8001

*Home of the free, **because of the brave.***

# MISSION

Welcome Home works to *honor*  
Veterans and *restore* lives.



# VISION

To *end* Veteran  
homelessness.

# PROUDLY

serving  
Veterans  
since 1992.



**WELCOME HOME**  
A COMMUNITY FOR VETERANS

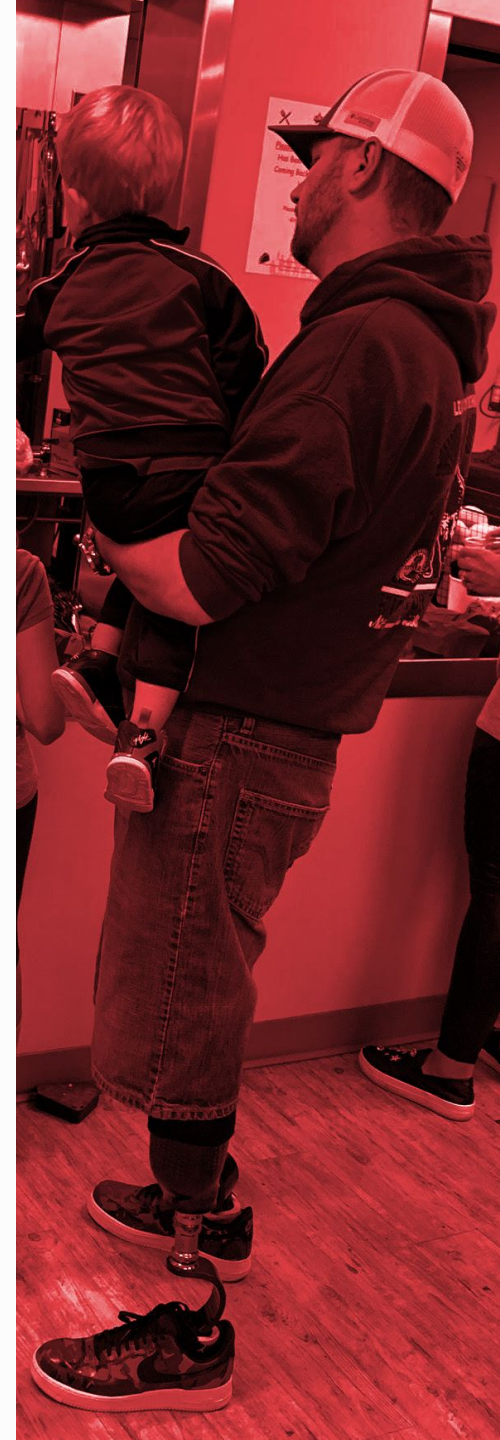


# VALUES

Serve with *Compassion.*

Serve with *Honor.*

Serve with *Excellence.*



## A LETTER FROM OUR BOARD PRESIDENT

Reflecting back on 2019, there were so many remarkable feats that we achieved as a team at Welcome Home. **The most important moments all revolve around the Veterans** that we honor daily, and the lives that we restore. It is amazing to think about the impact we have as a community on serving our Veterans in need.

I am proud to report that Welcome Home is stronger than ever before. Last year wraps up nearly three decades of continued service to our Veterans in need, and the third year in our brand-new location. We transitioned and grew; nearly tripling our space, food, budget, staff, and the number of Veterans we serve. Our employees and volunteers love one another as they serve a common purpose. Our facilities are top notch. Our food is fantastic; it smells like a home-cooked meal when you walk in the dining hall. **Our community is more involved than ever before**, and Welcome Home continues to be debt-free. Most importantly, **we served more than 365 Veterans in 2019**; the most Veterans and family members served in a single year, in the history of Welcome Home!

While 2019 was a milestone year for achievements, it also served as a vivid reminder of the important challenges ahead. **Veteran homelessness is a real issue**, and it will not go away on its own. With the continued support of our community, and our engaged stakeholders, **Welcome Home will continue to relentlessly pursue the mission: to honor Veterans and restore lives.**

We're midway through 2020 and Welcome Home has made enormous strides in our efforts. One such way is by securing one of the most distinguished accreditations in the non-profit sector, from the Commission on Accreditation of Rehabilitation Facilities (CARF.) The accreditation is the affirmation that has been years in the making. It solidifies **our dedicated effort towards building a foundation for the long-term sustainability** of Welcome Home, Inc.

While 2020 has already presented unprecedented challenges as a result of the COVID-19 pandemic, **Welcome Home's unwavering commitment towards mission accomplishment is unparalleled thanks to the hearts, spirit, and generosity of our community.**

Thank you to those of you who supported Welcome Home in 2019, and those standing strong and fearless beside us in 2020. We look forward to your continued support as **we honor Veterans and restore lives** for years to come.

Semper Fi,

*Terry Roberts*, USMC Veteran

*"Welcome Home will continue to relentlessly pursue the mission..."*

# WELCOME HOME BOARD OF DIRECTORS 2019-2020

## TERRY ROBERTS

**USMC, Veteran**

Board President  
Veterans United

## JOSEPH BLANTON

**USA, Veteran**

Board Vice President  
Compass Health

## SHELLY RAWLINGS

Board Secretary  
KOMU-8

## TANNER SUTTON, CPA

Board Treasurer  
TIG Advisors

## TERY DONELSON

**USAF, Retired**

Board Member  
Columbia College

## ROSS BRIDGES

**USMC, Veteran**

Past Board President  
Vessell Bridges Murphy Law

## DR. DALE FITCH

Board Member  
University of Missouri -  
School of Social Work

## DAN BECKETT

**USMC, Veteran**

Board Member  
Smith Lewis LLC

## JAMES CHAPMAN

Board Member  
Veterans United

## ROBERT CANINE

**USA, Veteran**

Board Member  
Veterans United

## DR. BRAD STAGG

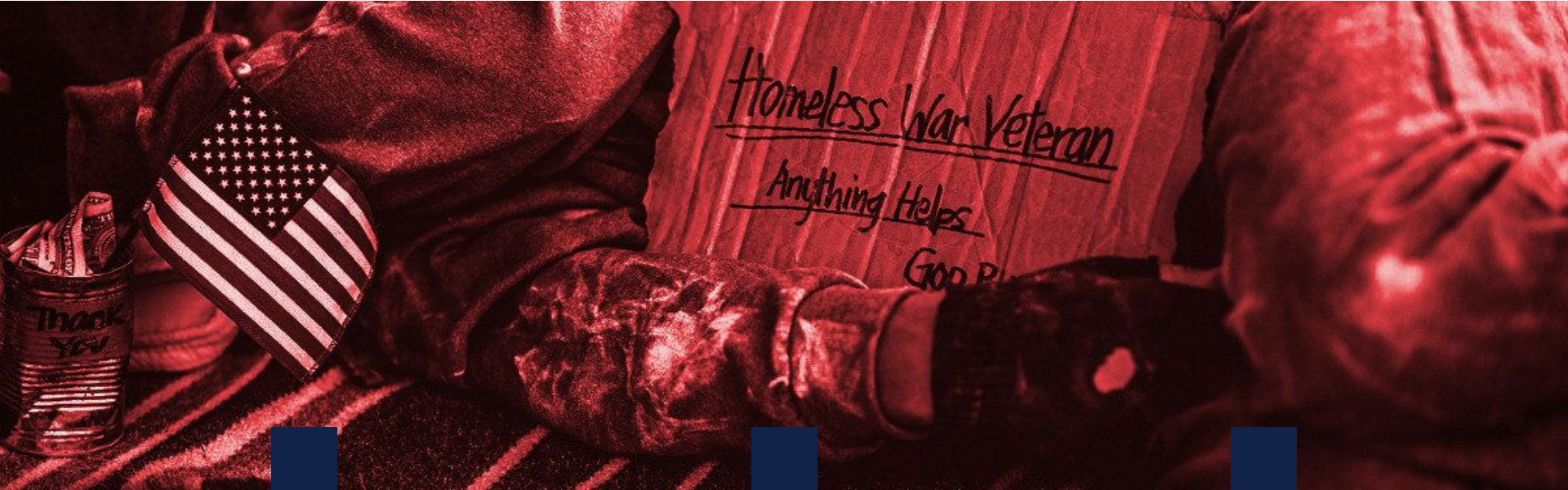
Board Member  
First Christian Church

## JENNY LORENZ-RUDKIN

Board Member  
RE/MAX Boone Realty -  
Honor Homes

# KEY PROGRAMS AND SERVICES

At Welcome Home, it is our honor and privilege to serve Veterans and their families who are literally homeless, Veterans and their families at-risk of becoming homeless, and unemployed or underemployed Veterans.



## Emergency Shelter

Provides 32 private rooms for homeless Veterans & families, including a separate corridor for our female Veterans.

## Rapid Rehousing

Provides supportive services to at-risk Veterans to help secure permanent, affordable housing options.

## VETS Work

Provides job readiness training and direct support to help Veterans find and keep meaningful employment.

Office & Intake Hours: Monday-Friday, 9am-5pm

# *Impact:* **MENTAL HEALTH AND THE WAR WITHIN**

**War is never easy**, but the war that goes on in the mind is often the hardest one fought. Howard was just like anyone else; he laughed when things were funny and cried when things were sad. Until the battlefield took its toll. Howard had purpose in the field; he was in control. But what happens when the physical war is over? You come home, and now the war is in your head. For Howard, that meant a slew of bad decisions that ultimately ended up in substance abuse, and extensive incarceration within the Department of Corrections. He knew **he would have to fight that fight alone**.

Enough was enough. When Howard came to Welcome Home **he had little experience living on his own**. From his selfless service to his time in prison he was constantly surrounded by others. Howard was so accustomed to this way of life he had trouble sleeping. It was no longer the thoughts in his head keeping him up at night however, it was just way too quiet.

Once acclimated to his new way of life, and with the support of Welcome Home staff and his fellow Veterans, Howard focused. He worked hard during his housing application process. He didn't miss a single VA appointment or Case Manager visit. After a short, 3 month stay he was connected with subsidized housing through Welcome Home's Rapid Rehousing program. **Howard moved into his own home for the first time in years**. Now, instead of turning to abusive substances to work out the kinks in his mind; he works out his body. When he is fighting those mental battles, his friends at Welcome Home are here to help **fight alongside him**.

**"HOWARD"**

*US Army Veteran*



# Impact: THE IMPORTANCE OF FAMILY

There is a strong sense of family amongst the Veterans that temporarily make this place their home. Jerry, a disabled Veteran, is no exception. After a short stay at Welcome Home **Jerry successfully secured housing**, alongside many of the friends he made during his stay. They were his new family. His living situation was no longer a problem; **he was safe and secure**. However, being a single leg amputee, his health was dwindling. Diabetes took Jerry's other leg in August of 2019. Even though Jerry was only in his early 50's, his family thought it would be best for him to transition into a nursing home; far from his new friends.

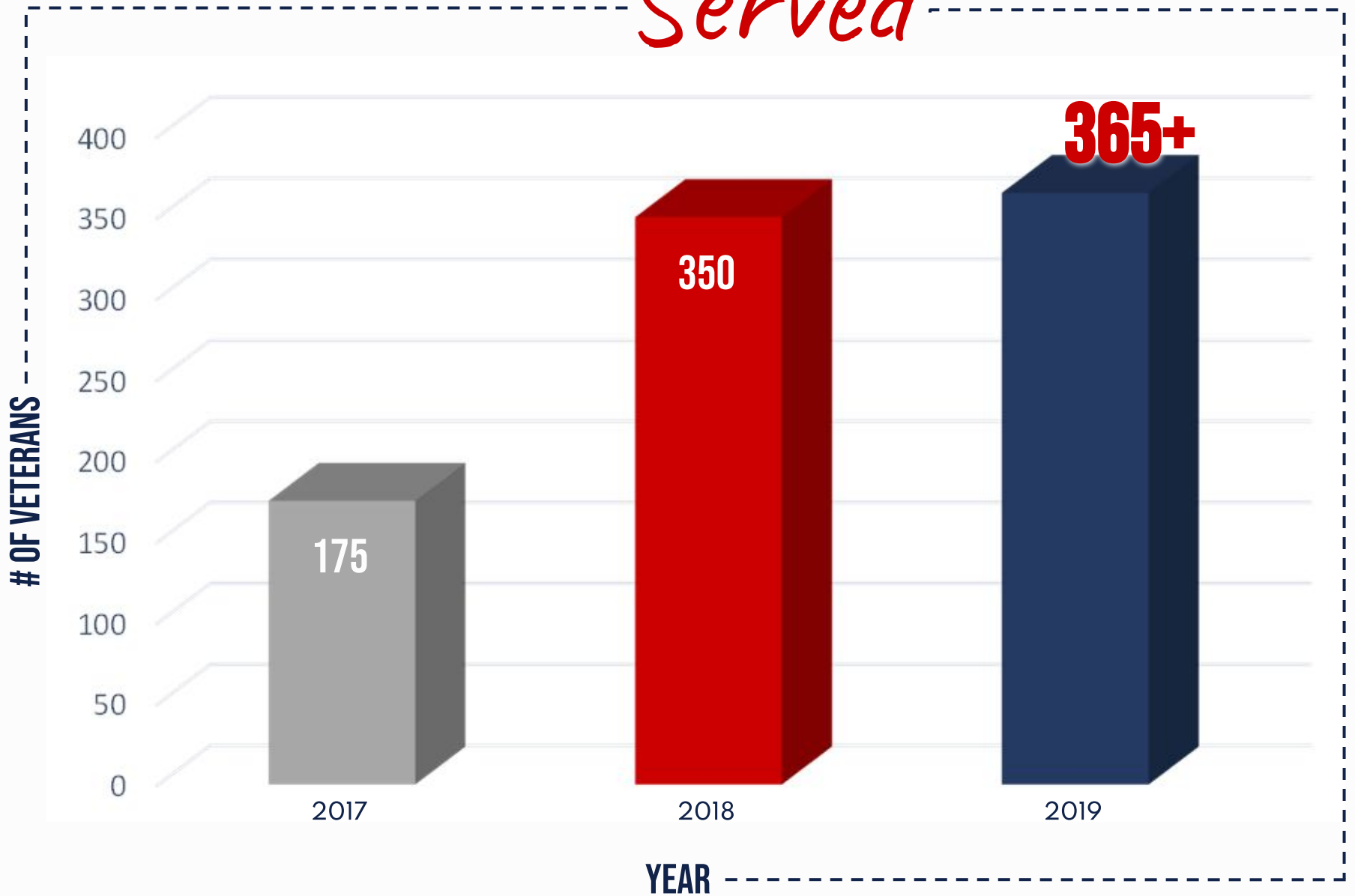
He didn't thrive in his new home and Jerry knew this new environment was debilitating. He knew it wasn't conducive to the success of his full recovery. Jerry reached out to his friends at Welcome Home and asked for help. He wanted to return to his previous home near his network, **he wanted his independence**. Welcome Home immediately jumped into action. After a few calls made by the rapid rehousing team, they discovered that his ADA room was still available. However, his medical situation severely hurt his financial situation. Jerry owed \$1,100 in back rent that would need to be paid prior to moving back in. His loving sister was **more than willing to help out as long as Jerry was safe**. Veterans United Foundation also offered a hand up, by paying his rent forward for three months. Welcome Home happily moved Jerry back into his ADA accessible apartment where he was surrounded by his newfound family; **safe and secure**.

It wouldn't have been made possible without his entire support system, his Welcome Home advocates, his family, and community partners, **coming together to honor Jerry's service and restore his life**.

**"JERRY"**

*US Army Veteran*

# VETERANS *Served*



2019

# VETERANS & LIVES

*honored & restored*



**11,500**

Bed nights  
provided

**365+**

Veterans and family  
members served

**50**

Veterans secured  
employment through  
VETS Work

**30,000**

Balanced meals  
served

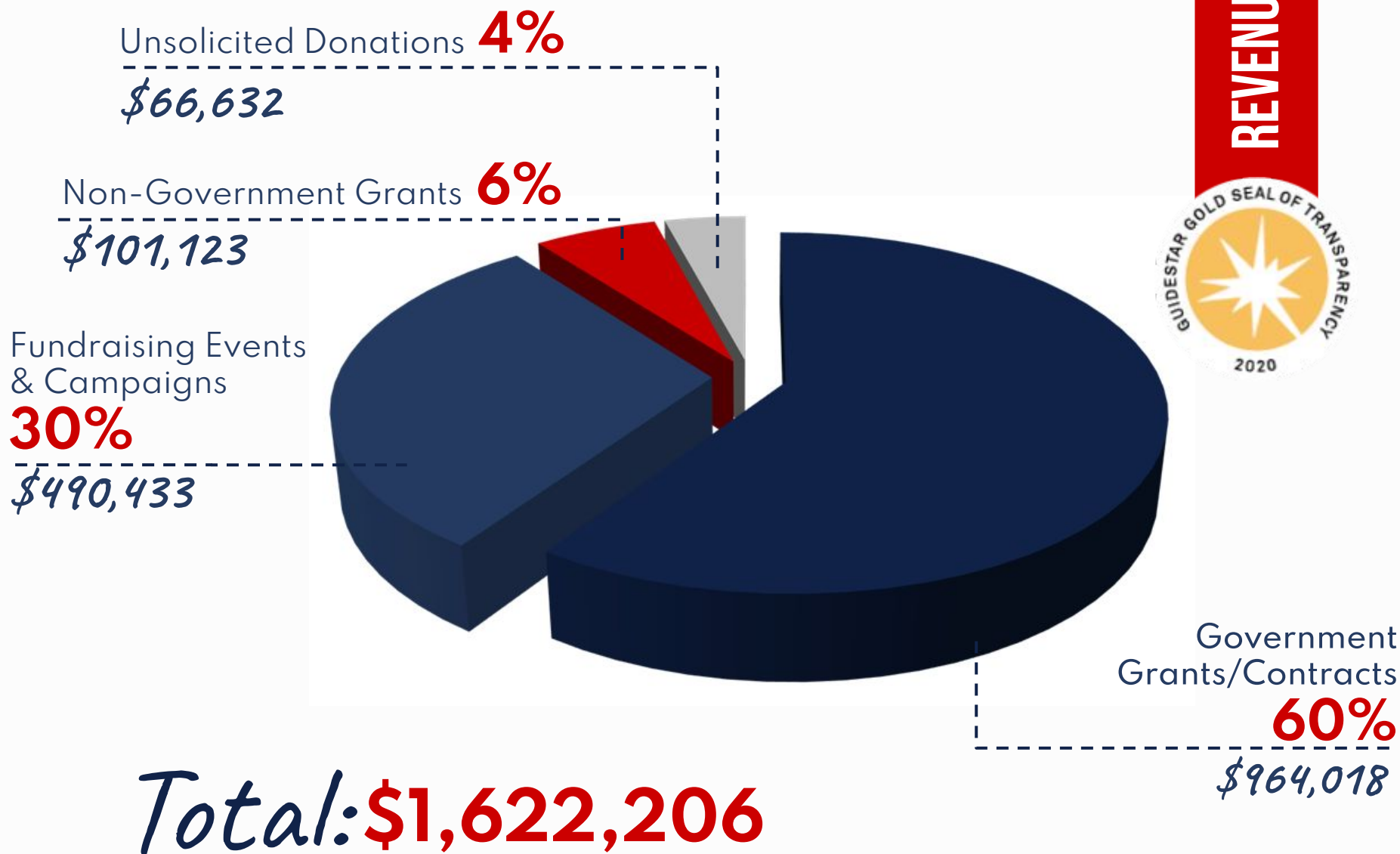
**61%**

Homeless Veterans  
transitioned to  
permanent housing

**88%**

Rapid Rehousing  
participants  
transitioned to  
permanent housing

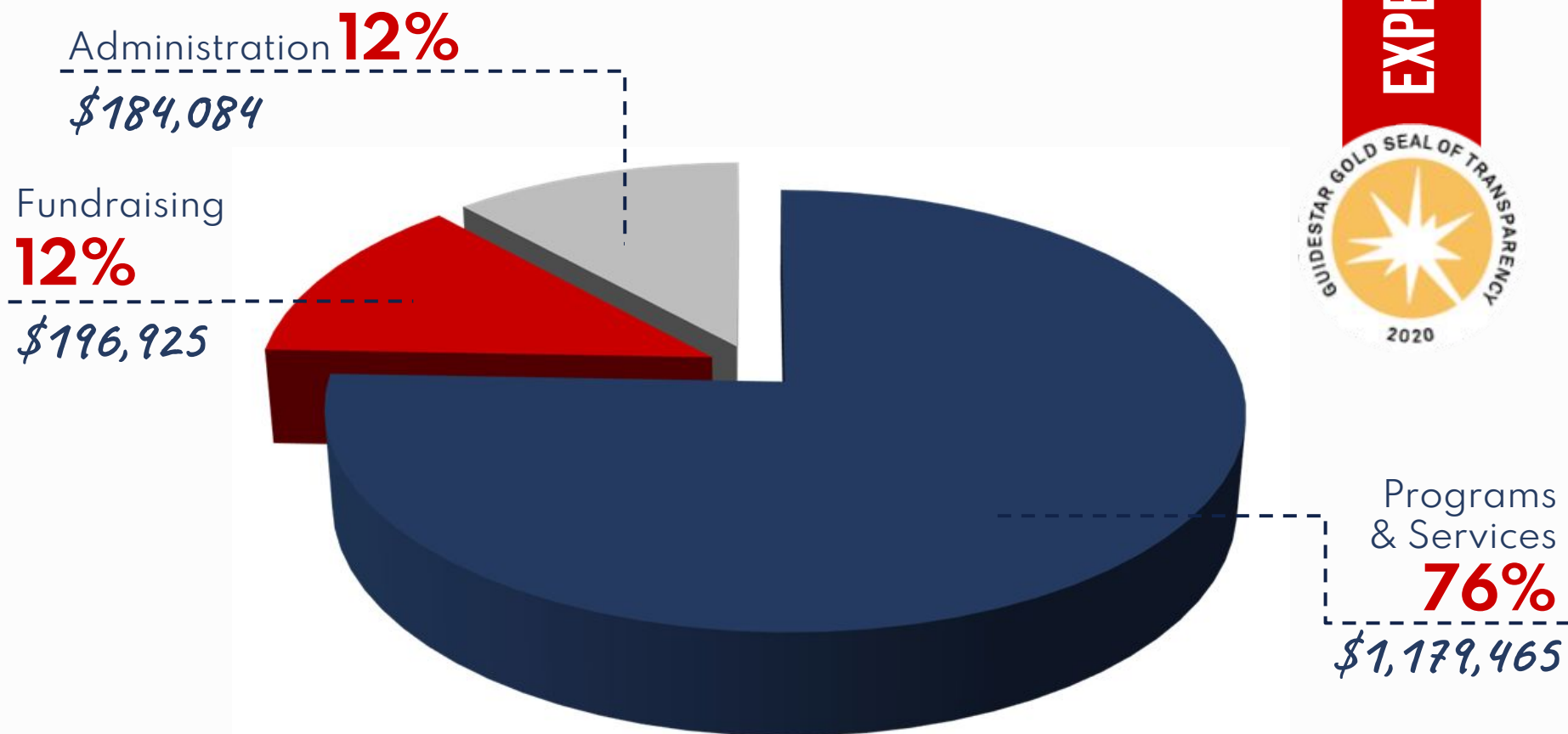
# REVENUE



\*The financials provided are unaudited and are shared for the purpose of our annual report.

\*\*The official Form 990 and Audit will be available later this fall.

# EXPENSES



**Total: \$1,560,475**

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\*\*The official Form 990 and Audit will be available later this fall.



## CASINO NIGHT



## Our Key Community Events



## CHARITY PICNIC



## KICKBALL TOURNAMENT



The background of the image is a close-up, slightly blurred view of several American flags. The red and white stripes and the blue field with white stars are prominent. The flags are arranged in a way that creates a sense of depth and repetition.

# THANK YOU

A special thanks to the  
following individuals and  
businesses for their  
philanthropic efforts and  
generosity in helping  
Welcome Home  
fulfill our mission...

Veterans United Home Loans

Veterans United Foundation

James & Courtney Canine

Restoration Eye Care,  
Dr. Timothy McGarity

Office of Fraternity &  
Sorority Life, University of Missouri

Columbia Orthopaedic Group:

Dr. Peter & Donna Buchert  
Drs. Todd & Kristin Oliver  
Dr. Craig & Christine Meyer  
Dr. Jeffrey & Martina Parker  
Dr. Alan & Megan Anz  
Dr. Brian & Allison Kleiber  
Dr. Christopher & Christi Farmer  
Dr. David & Sherry Hockman  
Dr. Joshua & Keira Hamann  
Dr. John & Heidi Miles  
Dr. Mark & Carole Adams

Drs. Jason Koreckij & Renee Sullivan  
Dr. James & Jill Newton  
Dr. Kurt Bormann  
Dr. Randal & Doreen Trecha  
Dr. Matthew & Camarie Jones  
Dr. Thomas & Nicole Aleto  
Drs. Tameem & Shannon Yehyaw  
Dr. Patrick & Karen Smith  
Dr. Bus & Janna Tarbox  
Drs. Matt Thornburg & Susie Early

**SERGEANT MAJOR**

Level: \$20,000+

Ann & Skip Bromstedt

Informative Research

Equifax

Joe Machens Dealerships

Columbia Performing Arts Center

EquipmentShare

Dufresne Spencer Group, LLC  
(Ashley HomeStore)

Boone Electric Community Trust

**MASTER SERGEANT**

Level: \$10,000 - \$19,999

American Legion St. Clair Post 347

US Bank Foundation

Saint Charles County Disc Golf Club

American Family Insurance Dreams Foundation

MO State Employee Charitable Campaign

The Bank of America Charitable Foundation, Inc

Mortgage Connect

Carla Kennedy

Terry & Kerri Roberts

Wolters Kluwer

Kent & Lori Deimeke

DataVerify

Roger & Jenny Rudkin

Ross & Natalie Bridges

**SERGEANT**

Level: \$5,000 - \$9,999

Midwest Mailing Services,  
Cathy Rupard & Stan Fredrick

Shelter Insurance Federal Credit Union

Missouri Higher Education Loan Authority

Coil Construction

Judy & Larry Morris

Plumbers & Pipefitters Local 562

St. Thomas More Newman Center

The Home Depot Foundation

Cetera Advisors, LLC

Band of Brothers

Central Bank of Boone County

The Rotary Club of Columbia

**CORPORAL**

Level: \$2,501 - \$4,999

Deuce Investments, LLC., Andy Vrooman  
Select Realty Group, LLC  
Mr. Cooper  
Smith Lewis, LLP Attorneys at Law  
Col Mike Randerson, USAF Ret.  
WFG Lender Services, LLC  
Outdoor Occasions, LLC  
BlitzDocs  
Conduent Business Services, LLC  
Fidelity National Title  
Lynnanne Baumgardner  
Apex Appraisal Service, Inc.  
Xome Valuation Services, LLC  
CrossFit Fringe  
William Morgan  
Wilson & Jan Beckett  
James Chapman  
Matthew & Janet Murphy  
Joe Newberry  
43Tc, Matt & Julie McDermott  
Tery & Samantha Donelson  
Andrew & April Longley  
Travis & Amanda Miller  
Carpet One Floor & Home  
Total Lending Concepts  
Veterans of Foreign Wars/Basinger/Sone  
Steve & Carolyn Cheavens  
Rockbridge Lions Club  
Ken & Nancy Welty  
Midwest Infidels  
Ballenger Propane Inc.  
Gene & Deb Koepke  
Vivanne Stacy

Chuck & Rhonda Basye  
Realigned, Inc.  
Heather Corke  
TIG Advisors  
Jon Abernathy  
Robert & Krystal Canine  
Columbia Insurance Group  
Keegan & Megan Sievers  
Jon & Brooke McCarty  
Jersey Mike's Subs, Sterling & Meghan Sublett  
William Boston  
American Legion Chapter 202  
Cottone & Co. LLC,  
Dr. Jay & Mrs. Melissa A. Faurot  
Optimized CFO & Controller Services, LLC, Rebecca Knipp  
American Legion Post 5  
Assistance League of Mid Missouri  
Brent Hemphill & Associates, Inc.  
Disabled American Veterans Chapter 17  
Hams Prairie Christian Church  
Valdis Hartman  
John & Margaret Preus  
Chapman Heating & Air Conditioning  
F & A Cycle  
Skyline Cafe on Broadway, Brenda Ravenscraft  
The Mattress Store  
New Breed Motorcycle Club  
Delta Systems Group, Inc.  
Judy & Larry Morris  
Vessell Bridges Murphy Law Offices  
John & Elaine Thompson  
Combined Federal Campaign

**SPECIALIST**

Level: \$1,000 - \$2,500

Roger Allbee  
Benjamin Summerhays  
Blake Wollard  
Barby Wulff  
Mike & Christi Burwell  
Cameron Dunafon  
Columbia Rugby Football Club  
Christopher Thornton  
Devin & Jennifer Glenn  
Eric Keith  
Lynelle K. Troyke  
Cassandra Brester  
George & Jeanne Hulett  
The First Christian Church of Columbia  
Altar'd State  
Columbia Christian Academy, Inc.  
Matt & Melissa Polsky  
Missouri Employers Mutual  
Elizabeth Hale

Galen's Paintless Dent Repair  
Jason Pavlik  
Joe & Beth Ellison  
Liberty Family Medicine  
Kevin & Kristen Ventrillo  
Mary Green  
Matthew & Jillian McDaniel  
Rosemary Jacobson  
Tenderheart Kennel  
Bucket Media, Inc.  
Ameren Missouri  
Vishal Patel  
Central Missouri CPCU Society  
Hahn Custom Laser Engraving, LLC  
Nexus Group  
David H. Frech  
Socket  
Kevin & Kristin Adam

**PRIVATE**

Level: \$500 - \$999

## *Mission Critical Partnerships:*

The following entities and individuals have been paramount in their partnerships with Welcome Home and our mission; to honor Veterans and restore their lives.

**HONORABLE**  
*Mentions*

### **PROPERTY OWNERS & MANAGERS**

Linda Deatz

Jason, Charlotte, & Meredith Corrado

Brett Dufur

Columbia Crossing

Hanover Village

Darren Patterson

Midwest Property Management of Columbia

Roland Management

TRS Property Management

### **ESSENTIAL PARTNERS**

Truman VA

The Food Bank for Central & Northeast Missouri

National Coalition for Homeless Veterans

Phoenix Programs

Missouri Housing Development Commission

U.S. Department of Housing & Urban Development

Patriot Place/Columbia Housing Authority

Do you have affordable housing for a deserving Veteran, or want to partner with Welcome Home?

**573.443.8001**

# GET *Involved*

## Volunteer

- Kitchen Patrol “KP” Duty
- Administrative/Clerical Support
- Inventory and Organizing

## Fundraise

- Dress Down Days at Work
- Neighborhood Raffles
- “Crush It” for Veterans
- Community Yard Sales
- Facebook Fundraisers
- Trivia or Bingo Nights
- End Veteran Homeless Giving Envelope
- BBQ or Cookouts
- Motorcycle Rides

## Make a Monetary Gift

- Sponsor a Room for Veterans
- Become a VETS Work Champion
- Make a General Donation
- Sponsor an Event

Learn more at:

[www.WelcomeVeterans.org/get-involved](http://www.WelcomeVeterans.org/get-involved)



The background of the entire image features several American flags, with the stars and stripes clearly visible. The flags are slightly out of focus, creating a sense of depth. A large, solid red rectangle is centered over the image, serving as a backdrop for the text.

“

As we express our gratitude, we  
must never forget that the highest  
appreciation is not to utter words,  
but to live by them.”

— PRESIDENT JOHN F. KENNEDY

*Stay in touch at:*

**[www.WelcomeVeterans.org](http://www.WelcomeVeterans.org)**